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SECRET SHOPPER

PRACTICE NAME	La Bella Laser & Slimming
WEBSITE - WHERE LEAD IS ENTERED	https://labellals.mysculpt.net/
SERVICE TESTED	CoolSculpting

RECOMMENDED ACTIONS Please schedule a Front Desk Training: <http://calendly.com/Vania-medstar/front-desk>

NOTES

You contacted us 3x by phone and 2x by text message after receiving our lead. This is great!

When we placed our recorded call we were placed on hold for 8 minutes until the caller hung up and called back. The salesperson that answered was friendly however she did not answer all of our questions in a recommended way.

LEADS TEST

DATE	2/24/22	TIME	3:00pm EST		
NAME	Jamie Jones	EMAIL	emmvee13@yahoo.com	PHONE	4085398134

